

About Us:

We're BH Tech Connection, an outsourced IT resource to small businesses in the San Francisco Bay Area. Through our custom IT solutions and *Preventative Maintenance* subscriptions, we make sure technology keeps business running for our clients. We're a team of tech professionals who are dedicated to making businesses perform better.

The Role:

We are looking for an IT Consultant to join our team and provide specialized services for multiple business clients. This is a commission-based position with residual income potential.

Here are some of the things you'll do:

- Meet with new and potential clients for introductory analyses
- Perform IT projects and troubleshooting tasks for clients
- Network and garner new clients for the company
- Learn or bring a specialty with the possibility for enhanced commissions
- Respond to emails during the weekdays for client questions and support
- Provide remote support for existing clients
- Provide consulting advice for clients as needed to help guide them towards improved processes and/or efficiency
- Upsell maintenance subscriptions in appropriate situations for residual income

What we're looking for:

- AS or AAS in an IT field or equivalent experience
- 5+ years of experience in an IT Support role
- A+, Network+, and Security+ certified
- Highly experienced on both Mac OS X and Windows systems (certifications a big plus)
- Be primarily available during weekday business hours for troubleshooting and small projects
- Be available some weekends for more intensive projects

Bonus Points For:

- Evening availability for emergencies
- Excellent customer service skills
- Excellent written and verbal communications skills a must
- Good attention to detail
- Strong problem-solving skills
- Ability to prioritize and triage effectively in rapidly evolving situations and issues
- At least 1 year of experience in higher-level IT roles, such as Systems Administration or IT management
- Experience in Customer Service or Hospitality industries – are you a “people” person?

That sounds great – what's in it for me?

- Awesome Pay
- Flexible Hours
- Great opportunities for professional development
- passive income stream

Interested candidates should send resumes and cover letters to careers@bhtechconnection.com and reference "IT Consultant" in the subject.