About Us:
We're BH Tech Connection, an IT Consulting company providing outsourced IT services to small businesses in the San Francisco Bay Area. Through our custom IT solutions and Preventative Maintenance subscriptions, we make sure technology keeps business running for our clients. We're a team of tech professionals who are dedicated to making businesses perform better.

The Role:
We are looking for an IT Consultant to join our team and provide specialized services for multiple business clients. This is a part-time hourly position with both commission and residual income potential.

Reliable transportation is required. The best parts of this position are flexible scheduling and career advancement opportunities in IT, though availability during business hours is key. This is an entry-level position.

This position is designed as a great opportunity to learn various skills related to both IT and general life skills, such as learning how to network. Since this is part-time, it is recommended that those who already have jobs apply, or that you plan to supplement this position with another job. The pay starts at $15.00 / hour, with plenty of opportunities for promotions and raises.

Here are some of the things you'll do:
- Meet with new and potential clients for introductory analyses
- Perform IT projects and troubleshooting tasks for clients
- Network and garner new clients for the company
- Learn or bring a specialty with the possibility for enhanced commissions
- Respond to emails during the weekdays for client questions and support
- Provide remote support for existing clients
- Provide consulting advice for clients as needed to help guide them towards improved processes and/or efficiency
- Upsell maintenance subscriptions in appropriate situations for residual income

What we're looking for:
- Some formal training in hardware / software troubleshooting
- 1+ years of experience in an IT Support role
- 1+ years of experience in a sales role
- MCTS (Windows), ACSP (Mac OS X) certifications
- A+, Network+, and Security+ certified a BIG plus
- Be primarily available during weekday business hours for troubleshooting and small projects
- Be available some weekends for more intensive projects

Bonus Points For:
- Evening availability for emergencies

- Excellent customer service skills
- Excellent written and verbal communications skills a must
- Good attention to detail
- Strong problem-solving skills
- Ability to prioritize and triage effectively in rapidly evolving situations and issues
- At least 1 year of experience in higher-level IT roles, such as Systems Administration or IT management
- Experience in Customer Service or Hospitality industries – are you a "people" person?
- Star Wars fan

That sounds great – what's in it for me?
- Great opportunities for professional development
- Flexible Hours
- Commission bonuses
- passive income stream

Interested candidates should send resumes and cover letters to careers@bhtechconnection.com and reference "IT Consultant" and "SFSU" in the subject.